

Care Quality Commission: Guidance for Providers and Frequently Asked Questions

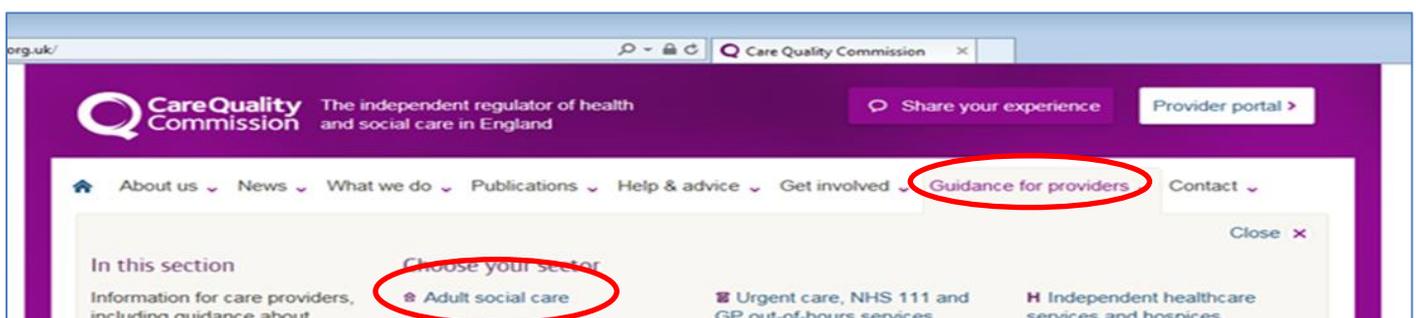
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The Care Quality Commission has published information on their website which provides valuable guidance to providers on what is inspected during a visit and how a service is monitored. Key Lines of Enquiry (KLOEs) help inspectors to determine whether the service is; safe, effective, caring, responsive and well led. One area which is inspected to ensure that a service is safe is how the provider ensures the proper and safe use of medicines. The CQC has outlined a number of prompts which enable inspectors to determine if medicines management processes are safe, effective, compliant with the law and in line with best practice. Further detailed information is available on the CQC website under Key lines of enquiry which can be accessed at: [Key lines of enquiry](#)

In order to support providers to comply with the above key line of enquiry, the CQC has also published medicines information bulletins on frequently asked questions relating to various medicines management topics, such as covert administration and high risk drugs. There are a total of 27 bulletins and these can be accessed at: [Medicines: information for adult social care services](#).

All the above information can be accessed from the CQC website by visiting the Guidance for providers section and clicking on Adult social care.



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This includes medicines management Key lines of enquiry and Medicines: Information for adult social care services.

This information can be accessed on the CQC website at www.cqc.org.uk

For further information, please contact the Medicines Management Team on
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